

Registered Refurbisher (RRP) Program Update

Take the time to read this update carefully on the upcoming program changes. Thank you for your attention.

This communication is to inform all Registered Refurbisher's both Commercial & Citizenship that Microsoft will retire the Microsoft Registered Refurbisher Program effective October 1th, 2020.

Microsoft will not be renewing the Microsoft Registered Refurbisher Program Agreement, (including all extensions, the "Agreement"). However, to keep supporting our Register Refurbish Ecosystem, in the next couple of months we will be announcing a new path for partners to access licenses under the Refurbisher program.

Please note: The current Agreement is valid until June 30th, 2020. Microsoft hereby grants certain extensions to the Agreement as stated below.

RRP application

No new RRP applications will be processed after June 15th, 2020.

RRP COA Orders

Partners can order licenses (Commercial & Citizenship) until September 30th, 2020. Starting October 1st, 2020 partners can no longer order RRP Licenses (Commercial & Citizenship).

Obtaining RRP Product keys

Partners can download product keys from the RRP portal and install on a Qualified PC until December 31st, 2020.

Downloaded Product keys will not expire and will be valid for use after program closure.

Partners will not be required to return unused COA.

Partners will not have access to download product keys after December 31st, 2020.

There are no refunds for the return of Citizenship COAs.

RRP Portal

The RRP portal will remain active until December 31st, 2020 except of COA ordering (available to September 30th 2020 only). Please ensure that all records are retrieved from the portal prior to December 31st, 2020.

Distribution

Partners may distribute Product on Refurbished PCs until stock is depleted.

Distribution rights in section 2 of the Agreement shall survive expiration or termination of Agreement only until the earlier of all Refurbished PC stock is sold or June 30, 2021.

Except as expressly set forth above, nothing in this communication shall be deemed to amend, waive, or modify the terms of the Agreement. Microsoft explicitly reserves all of its rights or remedies with respect to any other terms of the Agreement.

Acquiring and or distributing Product during this extension signifies Registered Refurbisher's agreement to the terms of this extension.

FOR INFO: Feedback welcome

Please don't hesitate to contact your regional team at <https://www.msregrefurb.com/RRPSite/ContactUs.aspx> if you need information about anything in this update.