

Tech Talks: Google Voice

<http://pbdd.org/wp-content/uploads/2015/06/PRC-TechTalks-GoogleVoice.pptx>

Using the Internet to make your phone better



Telephones

- Land-line
 - Expensive to move
 - Expensive
 - Only useful at home
 - For many, mostly receives “junk” calls
- Cell phone
 - Expensive
 - If you disconnect for a month, you get a new number



Google Voice Internet “Telephone”

- Free
- Can forward to any phone (or set of phones)
- Can take messages
- Can use computer (with Internet) to text
- Can use computer to “call” (will call phone, then theirs)
- Can receive text messages
- If phone is out of service, can take messages



Google Voice Internet “Telephone”

- Needs an Internet connection to set up
- Needs a Google account
- Needs an active phone number to confirm
- Choose your phone number (from available numbers)
- Loads of features



Google Voice Features

- Can hide your actual phone number
- Message Transcription (Voice Mail & Text)
- Custom Greetings
- Screen Calls
- Block Some Callers
- Forward to multiple phone numbers
- Multi-way phone calls
- Can use with Google Hangouts for Voice/Text over wifi



● Videos

Google Voice

- Introduction (1:45)
- Voicemail Transcription (0:45)
- One Number (0:40)
- Personalized Greetings (0:40)
- International Calls (1:00)
- SMS to Email (0:40)
- Share Voicemail (0:20)
- Block Callers (0:30)
- Screen Callers (0:30)
- Mobile App (0:40)
- Conference Calls (0:30)
- Number Porting (1:00)
- How to Set up Google Voice (9:00)



Google Voice Videos

- Introduction (1:45) <https://www.youtube.com/watch?v=cOZU7BOeQ58>
- Voicemail Transcription (0:45) <https://www.youtube.com/watch?v=fHuai7-jVIY>
- One Number (0:40) <https://www.youtube.com/watch?v=1KSoxdtyc58>
- Personalized Greetings (0:40) <https://www.youtube.com/watch?v=W1AHzu7CLkk>
- International Calls (1:00) <https://www.youtube.com/watch?v=y6Zy-Ande6l>
- SMS to Email (0:40) <https://www.youtube.com/watch?v=Ka3T0RXwlbw>
- Share Voicemail (0:20) https://www.youtube.com/watch?v=luE6hb9oW_M
- Block Callers (0:30) https://www.youtube.com/watch?v=AEIf_Ndwzcg
- Screen Callers (0:30) https://www.youtube.com/watch?v=_DRGMOXMSmM
- Mobile App (0:40) <https://www.youtube.com/watch?v=YSk9szCUDqA>
- Conference Calls (0:30) <https://www.youtube.com/watch?v=4zY00-KBaog>
- Number Porting (1:00) <https://www.youtube.com/watch?v=NdQmGLjvMGo>
- How to Set up Google Voice (9:00) <https://www.youtube.com/watch?v=ELXvfhP7Keo>



Google Hangout Features

- Can call another computer (Google account)
- Can place video calls
- Can share computer screen
- Call telephones
- Many phone calls within U.S. are free
- Desktop: Can integrate with Google Voice (receive texts and voice mail messages in Hangouts)
- Cell phone: Can integrate with Google Voice to allow smartphone to call over wifi or cellphone data

