Please write the letter of the best answer to the following questions.

1) What role does the Internet Service Provider (ISP) play when you use the Internet? _____

a) It monitors your Internet connection for viruses.
b) It connects your Computer to the Internet.
c) It isn't really necessary.
d) It saves your passwords and session information.

2) When using an Internet Browser …? _____

a) Your computer is hidden from the Internet.
b) None of your browsing activity is retained.
c) Viruses cannot access your browser software.
d) Your passwords and session information is saved.

3) Why should your activate your Internet firewall? _____

a) To block unwanted sites from accessing your Computer.
b) To screen out 100% of the viruses on the Internet.
c) To change your e-mail address.
d) You don't really need an active firewall.

4) What is the most common source of PC viruses? _____

a) Clicking on malicious links on Internet web sites.
b) Clicking on Pop Ups and downloading their software.
c) Downloading and opening an e-mail attachment.
d) All of the above.

5) When should you use the Snipping Tool? _____

a) To copy text from one document to another.
b) To copy a document between folders.
c) To edit a picture.
d) To extract and save an image from the desktop display.

6) Why should you remove Temporary Internet Files? _____

    a) To increase Computer performance.
    b) To free up space on the disk drives.
    c) Remove your browsing history.
    d) Answers a) and b).

7) What's the risk of saving passwords in the Browser? _____

    a) There's no risk.
    b) Your passwords can be accessed by a virus.
    c) Your computer could run out of disk space.
    d) Some risk but less if your password are strong.

8) What's the value of having anti-virus software? _____

    a) Files can be periodically scanned for the presence of viruses.
    b) Internet communications can be scanned for the presence of viruses.
    c) E-mail attachments can be scanned for the presence of viruses.
    d) All of the above.

9) What does the Action Center contain? _____

    a) All significant actions performed by the Computer.
    b) Notifications of application actions and significant events.
    c) A count of the number of files and folder present on the C: drive.
    d) No messages or actions are worth reviewing.

10) What is the difference between Shut Down and Sign Off? _____

    a) Shut Down turns off the Computer; Sign Off just closes the file system.
    b) Shut Down closes the open applications, Sign Off turns off the computer.
    c) Shut Down and Sign Off have the same effect.
    d) Shut Down turns off the Computer; Sign Off closes the user session.